

## **Paving the Way: A Plan for Tackling Urban Forestry Challenges and Gaining Public Support**

### **Abstract**

The benefits of urban trees are well known; however, tree roots often damage sidewalks, requiring root cutting, tree removal, and sidewalk replacement. We used alternative materials that allowed for tree retention and sidewalk replacement at two sites in northern Utah. From these projects, we developed a plan to help Extension professionals build support for novel urban forestry techniques and tools by forming collaborative partnerships, conducting public and professional outreach, and evaluating public opinions through the use of drop-off/pick-up surveys. Our project highlights the importance of having a proactive outreach plan when conducting Extension programming that involves new practices and products.

**Keywords:** [urban forestry](#), [urban trees](#), [public and professional outreach](#), [novel urban forestry technique](#), [alternative sidewalk material](#)

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## **Introduction**

Urban forests provide many benefits to the public; however, their coexistence with humans and built infrastructure (e.g., sidewalks) creates complex problems that often require creative management (Dwyer, Nowak, & Watson, 2002). One common problem that frequently occurs in urban forests is the damage large tree roots can cause to sidewalks (Figure 1). Addressing this problem requires removing roots or entire trees and replacing sidewalks to provide safe and accessible footpaths for the public. To prevent the removal of valuable urban trees, foresters may use techniques and tools such as root cutting, root barriers, structural

soils, permeable pavement, or flexible sidewalk tiles (Grabosky & Bassuk, 1995; Grabosky, Bassuk, & Marranca, 2002; Mullaney, Lucke, & Trueman, 2015; Smiley, 2008; Xiao & McPherson, 2011). Although these solutions can be more costly than tree removal, they often lead to less maintenance and allow valuable urban trees to stay in place (Dettenmaier & Kuhns, 2016).

**Figure 1.**

Typical Damage from Tree Roots Lifting and Buckling Sidewalks



Previous research on permeable pavement has indicated improvements in timing of stormwater flows, runoff reduction, and water quality resulting from its use (Bean, Hunt, & Bidelsbach, 2007; Booth & Leavitt, 1999; Brattebo & Booth, 2003; Pratt, Mantle, & Schofield, 1989). Best practices for design and construction involving permeable pavement have been described by Hein and Schaus (2013). However, we are not aware of any previous studies examining the use of permeable pavement specifically to minimize tree-sidewalk conflicts. Here we describe a project whereby we installed permeable pavement to reduce tree damage and loss, and we suggest a plan that facilitates using new urban forestry techniques while also assessing and helping assure public and professional support.

## Project Background

Partnerships between Extension professionals and other agencies or organizations can make Extension program implementation easier, especially when project objectives include technology transfer of new and unfamiliar ideas or innovations (Monroe, McDonnell, Hermansen-Baez, Long, & Zipperer, 2007). We successfully partnered with multiple agencies to complete a project involving use of unfamiliar sidewalk materials in neighborhoods in northern Utah. Our team of Utah State University Extension Forestry staff acquired funds from a community forestry partnership grant from the Utah Division of Forestry, Fire, and State Lands to demonstrate a way to minimize tree–sidewalk conflicts while retaining urban trees throughout Utah. We investigated and installed two alternative sidewalk products—flexible sidewalk tiles in 2015 and permeable pavement in 2018 (the latter solution is shown in Figure 2). In conjunction with our two demonstration projects, we administered surveys of residents living near both installations to assess the acceptability of and support for future use of the solutions we implemented.

### Figure 2.

Damage Shown in Figure 1 Repaired with Permeable Pavement Material





## Five-Step Plan

From our experiences and survey results, we developed a plan to help other Extension professionals and urban/community foresters form collaborative partnerships to address similar urban forestry challenges. The plan (Figure 3) comprises the five steps we used to successfully implement our urban forestry project, with specific recommendations for each step.

### Figure 3.

Plan for Conducting Urban Forestry Projects Involving New (Unfamiliar) Techniques Based on Implementations in Two Utah Cities

<b>Step 1. Secure partners and funding</b>	<b>Our approach</b> We leveraged a partnership of municipal, state, federal, and private entities that may not have collaborated without Extension's involvement.	<b>Recommendations</b> Identify potential partners and funding sources that fit within the project scope. Generate creative action and a vision for the future by forming a multidisciplinary team of collaborators.
<b>Step 2. Research best available materials</b>	<b>Our approach</b> We used what appeared to be the most promising techniques and materials for each situation we addressed. However, many other techniques and materials exist—such as root cutting, root barriers, flexible sidewalk tiles, and structural soils—and could have been used.	<b>Recommendations</b> Research current mitigation strategies and techniques and speak directly with professionals that have used the products. Ask urban foresters and municipal professionals about sidewalks that are both highly used and damaged nearby mature trees.
<b>Step 3. Conduct professional outreach</b>	<b>Our approach</b> We used the Tree City USA Community list to identify and contact individuals who would be interested in the permeable pavement technique, including community or urban foresters, city planners, managers, arborists, foresters, parks and recreation directors, and tree commissioners.	<b>Recommendations</b> Host professional trainings to educate urban forestry specialists on new techniques, and recruit experts to hold trainings. Spread impact of trainings by inviting professionals from neighboring areas or states.
<b>Step 4. Conduct public outreach</b>	<b>Our approach</b> We distributed informational flyers prior to installation to residences surrounding the new sidewalk site. We also produced a YouTube video, a fact sheet, and an interpretative sign that explained the project, and informed local news outlets—an action that resulted in multiple newspaper articles.	<b>Recommendations</b> Identify diverse outreach options (e.g., digital, print, web-based, and radio efforts) that have the most impact and reach the most people. Provide contractors with informational brochures to distribute to passersby to answer frequently asked questions.
<b>Step 5. Engage in public evaluation</b>	<b>Our approach</b> We administered drop-off/pick-up surveys to residents living near the sidewalk installations. These helped us measure public acceptability and determine how the project could be improved.	<b>Recommendations</b> Design public evaluation tools that gather important data about the project that will improve future evaluation and outreach. Partner with a professional who is experienced with writing longitudinal surveys and evaluations to measure change in public acceptability over time.

## Importance of Public Outreach and Evaluation

We found that public outreach and evaluation (Steps 4 and 5 in Figure 3) were extremely important to the success of our project; we expand on those findings here.

- *Distribute concise and understandable educational brochures prior to the beginning of a project or construction.* Survey results from the flexible sidewalk installation (in 2015) were favorable; however, residents mentioned that they would have liked information on the installation prior to construction. In response (Step 4, Figure 3), we created a concise brochure (see appendix) and distributed it to residents before the permeable pavement installation in 2018. Support for continued use of alternative sidewalk material was 78% in 2015, when no advance information was provided, and 92% in 2018, when preconstruction educational brochures were distributed.
- *Provide ample opportunities for nearby residents to express opinions and ask questions, and then*



*implement this feedback in future projects.* We approached every home within one city block of the installation in 2018 to distribute brochures, and when residents were home they could talk to and ask questions of our technician. Also, with the postconstruction survey we conducted, we provided space on the survey instrument where residents could comment and ask remaining questions. Some residents in 2018 expressed disappointment that the installation did not match the appearance of the existing sidewalk, suggesting that it instead had created an unattractive, patchy look (Figure 4). The product was applied only to sidewalks damaged by tree roots, whereas residents would have preferred a uniform-looking sidewalk. Despite this circumstance, most residents supported using the product to replace buckled sidewalks (91%) or metal tree grates (78%), and nearly all mentioned that retaining a mature, urban tree canopy was extremely important (95%). Soliciting and listening to public opinions allowed us to learn and to educate contractors and decision makers on ways to complete projects with increased public support in the future.

**Figure 4.**

Demonstration of Patchy Appearance Identified as Undesirable by Surveyed Residents at One Alternative Sidewalk Installation Site



- *Future researchers and practitioners should employ additional evaluative tools to gauge public opinions and calculate costs and benefits of projects.* Conducting focus group sessions in conjunction with resident

surveys could provide a more in-depth understanding of resident perceptions and opinions on urban forestry projects and would allow project collaborators to engage with the public in a meaningful way. For example, the city engineer in 2018 was interested in our survey results, and focus group research would have allowed him and other professionals the opportunity to engage in beneficial interaction with the public.

## Conclusion

From our experiences installing alternative sidewalks in northern Utah, we identified five key steps to building support for novel urban forestry techniques and tools while engaging the public and professionals in education and outreach. By forming collaborations with various experts, we were able to approach the project in a multidisciplinary manner. We could use the best techniques and tools for the project and engage the public and professionals in meaningful ways. This engagement allowed us to design surveys that generated pertinent data on how to approach future projects and continue building public support for such projects. Individuals interested in tackling urban forestry challenges, and other municipal challenges, should consider using the plan provided herein as a guiding tool. Examples of successes and challenges associated with future use of the plan can be synthesized to continue enhancing the plan over time, and, in turn, continue building on the success of these rewarding projects.

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## **Appendix**

### **Informational Brochure Distributed to Residents Living Near Sidewalk Installations in August, 2018**



## Why porous pavement?

Traditional concrete sidewalks can buckle due to upward pressure from mature tree roots.

This requires cities to:

1. Remove damaged sidewalks
2. Remove mature trees
3. Install new sidewalks
4. Plant new, young trees
5. (Repeat)



Some cities may delay these actions, leaving damaged sidewalks in place, creating dangerous tripping hazards. Porous pavement alleviates this problem by helping cities repair buckled and cracked sidewalks, maintain the urban canopy, and lower the chances that the surface will be damaged in the future, thus stopping the cycle described above.



## Want more information?

USU Forestry Extension - [forestry.usu.edu](http://forestry.usu.edu)  
Porous Pave, Inc. - [porouspaveinc.com](http://porouspaveinc.com)  
Utah Division of Forestry, Fire, & State Lands - [ffsl.utah.gov](http://ffsl.utah.gov)

Find out more about alternative sidewalk materials and where they are installed in Utah:  
<https://goo.gl/AbivS3>

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## What is Porous Pavement?



**FORESTRY.USU.EDU**

## Large, mature trees = more benefits

### Trees reduce erosion

Tree canopies and their roots act as sponges, filtering pollutants and absorbing stormwater during storms. Stormwater can then evaporate or soak into the ground, stabilizing soils with roots, and reducing erosion. The canopy of 1 mature tree can catch 50 to 100 gallons of water during a large storm.



Porous pavements allow water to pass through to the soil and tree roots below. Traditional concrete does not allow this.

### Trees improve air quality

Tree leaves absorb pollutants (ozone, nitrogen dioxide, sulfur dioxide and fine particulate matter) from air and water. Just 40 trees can remove 80 pounds of pollution in 1 year.



*Cities that preserve large, urban trees have healthier, happier people*

Upward pressure from the growth of woody tree roots often damages sidewalks. Porous pavement helps cities target these damaged sidewalk sections, fix them, and allows urban trees to remain in place.

## Why not traditional concrete?

We are testing a porous pavement material called *Porous Pave*. The manufacturer says it is an ADA compliant, slip-resistant, porous pavement that can replace traditional concrete. Its flexibility and porosity could make it a unique tool for solving conflicts between rigid sidewalks and urban trees.

| Pourable pavement alternative made in the U.S. from recycled tires | Flexible | Permeable to water |  
| Mixed on-site with minimal equipment | Can be applied year-round | Cures within 24 hours |

Most importantly, and unlike concrete, the manufacturer says porous pavement will not buckle from upward root pressure. In the long run, this would provide a safer, more stable surface than traditional sidewalks.

### • Why should we care?

The City of Ogden is dedicated to creating the healthiest, safest, and most walkable city possible. Preserving the urban tree canopy by alleviating conflicts between trees and sidewalks is one way to do this.

#### This project:

Fixes damaged, dangerous sidewalks



Preserves the urban tree canopy



### • Trees benefit people

Buildings with nearby urban trees have reduced summer cooling and winter heating costs, which reduces carbon emissions. Urban trees help block outside noise and enhance privacy. Urban trees can increase property values by up to 20% and increase business and tourism in cities.



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